



November 26, 2009

Mr. Joe Vanegas
V. Pro-Care
P.O. BOX 621
Beamsville, Ontario
LOR 1B8

Re: Janitorial Services

Dear Joe

Thank you very much for your janitorial services over the past 9 months at our medical clinics. Your professionalism and attention to our janitorial needs was greatly appreciated during this time.

Should any of your new clients wish to speak with me regarding our experience with your company, I would be very happy to speak with them. I will also be sure to advise any of my colleagues looking for janitorial services in the future regarding your company.

It was a pleasure working with you.

Sincerely

Karen Costiff
Operations Manager